

# Saul J. Weiner, MD

## Executive Summary

---

**Professor of Medicine, Pediatrics,  
and Medical Education**

University of Illinois at Chicago  
840 South Wood Street, CSN 440  
Chicago, IL 60612  
312-996-2242  
[sweiner@uic.edu](mailto:sweiner@uic.edu)

**Deputy Director, VA Center of Innovation  
for Complex Chronic Healthcare**

Jesse Brown VA Medical Center  
820 South Damen Avenue, Room 7248  
Chicago, IL 60612  
312-569-6486  
[Saul.Weiner@va.gov](mailto:Saul.Weiner@va.gov)

Saul Weiner, MD, is professor of medicine, pediatrics and medical education at the University of Illinois at Chicago, and deputy director of the Center of Innovation for Complex Chronic Health Care, Veterans Health Administration. He has served as medical education dean, university vice provost and currently is senior advisor to the provost.

Dr. Weiner's research focuses on identifying and preventing contextual errors in clinical decision making and care planning. He has developed strategies for identifying contextual errors, measuring their impact on health outcomes and costs, and on preventing them. His research extensively employs unannounced standardized patients, patients who audio record their visits, and clinical decision support tools enhanced with contextual information in the electronic medical record. He currently leads studies funded by the Department of Veterans Affairs, the Agency for Healthcare Research & Quality, and the Robert Wood Johnson Foundation. Dr. Weiner is the University of Illinois at Chicago 2013 Distinguished Researcher of the Year in the Clinical Sciences. His recent book *Listening for What Matters: Avoiding Contextual Errors in Health Care* (Oxford University Press) received the 2017 American Publishers Award for Professional & Scholarly Excellence (PROSE) in the life sciences from the American Association of Publishers.

His research has been translated into practice in a variety of settings, including a national initiative he leads to improve care and services to homeless veterans in over 30 cities. He also co-founded and serves as president of the *Institute for Practice and Provider Improvement* (I3PI) which applies methods of directly observed care, currently in partnership with the American College of Physicians and Blue Cross Blue Shield, to health plans and individual practices seeking to enhance value based care.

Dr. Weiner is a graduate of Harvard College, and Dartmouth Medical School. He completed his residency at the University of Chicago, and is a former Robert Wood Johnson Foundation Generalist Physician Faculty Scholar.

## Curriculum Vitae Contents

---

Executive Summary .....	1
Education .....	3
Board Certification .....	3
Employment and Academic Appointments .....	3
Hospital Appointments .....	4
Administrative Appointments.....	4
Research Appointments.....	5
Licensure/Certification.....	5
Professional Organizations.....	5
Honors and Awards.....	7
Teaching.....	9
University Service.....	12
Grants and Awards.....	15
Publications of Research and Creative Activities.....	20
Book.....	25
Book Chapters and Other Publications .....	25
Letters .....	26
Abstracts/Papers/Workshops .....	27
Invited Presentations .....	35
Select Media Interviews and Coverage.....	39
Corporate .....	43

## Education

---

University of Chicago Hospitals Combined residency: Internal Medicine and Pediatrics Chicago, IL	1993-1997
Dartmouth Medical School Hanover, NH	1989-1993
Harvard College A.B. Magna Cum Laude, (Social Studies) Cambridge, MA	1984-1988

## Board Certification

---

Diplomate American Board of Pediatrics (Recertification 2005, 2014)	1997
Diplomate American Board of Internal Medicine (Recertification 2007, 2017)	1997
Diplomate National Board of Medical Examiners	1994

## Employment and Academic Appointments

---

Professor of Medical Education University of Illinois at Chicago	2012 -
Professor of Medicine and Pediatrics (indefinite tenure) University of Illinois at Chicago	2012 -
Associate Professor of Medical Education University of Illinois at Chicago	2010 - 2012
Associate Professor of Medicine and Pediatrics(indefinite tenure) University of Illinois at Chicago	2004 - 2012
Assistant Professor of Medicine and Pediatrics University of Illinois at Chicago	1997 - 2004

Research Assistant in Molecular Immunology 1988 - 1989  
Massachusetts General Hospital Cancer Center

## Hospital Appointments

---

Jesse Brown VA Medical Center, Staff Physician 2004 -

University of Illinois at Chicago Hospital 1997 -

## Administrative Appointments

---

### **Department of Pediatrics (UIC)**

Interim Pediatric Program Director Jun - Aug 2008  
University of Illinois at Chicago

Vice Head for Clinical Affairs 2009

Head, Division of General Pediatrics and Adolescent Medicine 2004 - 2009  
University of Illinois at Chicago

Director, Newborn Care 2004 - 2006  
University of Illinois at Chicago

### **Graduate Medical Education (UIC)**

Program Director, Combined Residency in Medicine/Pediatrics 1998 - 2009  
University of Illinois at Chicago

### **Veterans Affairs**

Deputy Director, VA Center of Innovation for Complex Chronic 2008 -  
Healthcare, Jesse Brown VA Medical Center, Chicago, IL

### **College of Medicine (UIC)**

Interim Senior Associate Dean for Educational Affairs	2010
Senior Associate Dean for Educational Affairs College of Medicine	2010 - 2013

### **Campus (UIC)**

Vice-Provost for Planning and Programs	2013 - 2017
Senior Advisor to the Provost and Vice Chancellor for Academic Affairs	2017 -

### **Research Appointments**

---

Faculty Affiliate Institute of Government and Public Affairs	2008 -
Senior Investigator, Center for Management of Complex Chronic Care Jesse Brown VA Medical Center, Chicago, IL	2004 -

### **Licensure/Certification**

---

Illinois Medical License # 036-092924	1994
--	------

### **Professional Organizations**

---

#### **Leadership Regional**

Past President, Midwest Society of General Internal Medicine	2007 - 2008
Delegate or Alternate Delegate, Illinois State Medical Society	2007 - 2008
Vice-chair, Resolutions Reference Committee, Chicago Medical Society	2006 - 2009

President, Midwest Society of General Internal Medicine	2006 - 2007
Councilor, Chicago Medical Society	2006 -
President-Elect, Midwest Society of General Internal Medicine	2005 - 2006
Midwest Regional Council Member Society of General Internal Medicine	2004 - 2005

### **Leadership National**

Higher Learning Commission Trained and Certified Accreditation Peer Reviewer	2014 -
Board of Regional Leaders Society of General Internal Medicine	2008 - 2009
Co-Chair, Evaluation and Review Committee, 2005 Annual Meeting Society of General Internal Medicine	2005

### **Journal Reviewer**

Academic Medicine  
Annals of Internal Medicine  
Health Services Research (HSR)  
International Journal for Quality in Health Care  
JAMA  
Journal of General Internal Medicine  
Journal of Health Care for the Poor and Underserved  
Medical Care  
Medical Decision Making  
The Joint Commission Journal on Quality and Patient Safety

### **Other**

Fellow, Institute of Medicine of Chicago	2007 -
VA HSRD, Scientific Merit Review Board	2005 - 2007
Planning Committee, Annual Meeting Robert Wood Johnson Foundation Generalist Physician Faculty Scholars Program	2003 - 2004

Group Leader, Working Group on Providing Whole-Person,  
Integrated Patient Care 2003 - 2004  
Future of Generalism Project, Generalist Physician Faculty Scholars  
Program, Robert Wood Johnson Foundation

### **Membership**

American Academy on Communication in Healthcare 2015 -  
Member, Society of Medical Decision Making 2009 -  
American Academy of Physician and Patient 2004 - 2006  
American Pediatric Association 2004 -  
Academy Health 2001 - 2006  
Society of General Internal Medicine 1999 -  
Medicine Pediatrics Program Directors Association 1998 - 2008  
Association of Program Directors in Internal Medicine 1998 - 2004  
Association of Pediatric Program Directors 1998 - 2004  
American College of Physicians 1997 - 2007  
American Academy of Pediatrics (Fellow) 1997 -

### **Honors and Awards**

---

#### **Professional**

Certificate of Appreciation in recognition of nomination for the 2016  
Under Secretary Award for Outstanding Achievement in Health 2017  
Services Research, Department of Veterans Affairs  
Diffusing Best Practices Across VHA: Third Shark Tank Competition: 2017  
Semifinalist for "Use of Patient-Collected Audio Recorded Encounters  
for Provider Feedback to Reduce Contextual Errors"

Book Award: <i>Listening for What Matters</i> , authored by Saul J. Weiner and Alan Schwartz (Oxford University Press) received the <u>2017 American Publishers Award for Professional &amp; Scholarly Excellence (PROSE)</u> from the Association of American Publishers (AAP). The PROSE award is given in each of five categories, and the book was selected for the category, <i>Biological &amp; Life Sciences</i> . The award was announced on Wednesday February 2nd at the annual meeting of the Association of American Publishers in Washington DC.	2017
UIC Distinguished Researcher of the Year in the Clinical Sciences	2013
Annual Leader in General Internal Medicine award for the 13 state Midwest region of the Society of General Internal Medicine	2009
Annals of Internal Medicine, Letter of Commendation from Editor-in-Chief for "Exceptionally fine quality of reviewing"	2007
Julian and Melba Jarrett Memorial Prize for Research Achievement, Dartmouth Medical School	1993
The Sandoz Pharmaceuticals Corporation Award in Neurology, Dartmouth Medical School	1993
Albert Schweitzer Fellowship in Medicine Funded for three months to work as clinician on pediatric ward in Gabon, West Africa at the Albert Schweitzer Hospital	1992
Dartmouth Presidential Scholar in Medicine	1989
<b>Teaching</b>	
AOA Faculty Teaching Award, College of Medicine University of Illinois at Chicago	2009
<b>Other</b>	
UIC Medical Student Council Special Award for commitment to the student body as Senior Associate Dean for Educational Affairs	2013



## Teaching

---

### Clinical Teaching

Clinic Preceptor for General Internal Medicine Resident Continuity Clinic, University of Illinois at Chicago (1/2 day per week)	2017 -
Clinic Preceptor for General Internal Medicine Resident Continuity Clinic, Jesse Brown VA Medical Center (1/2 day per week)	2017 -
Clinic Preceptor for General Internal Medicine Resident Continuity Clinic and Urgent Care Jesse Brown VA Medical Center (1 day per week)	2014 - 2017
Clinic Preceptor for General Internal Medicine Resident Continuity Clinic Jesse Brown VA Medical Center (1/2 day per week)	2006 - 2014
Attending, General Medicine Inpatient Service Jesse Brown VA Medical Center (1 month/year)	2006 - 2014
Clinic Preceptor for Medicine-Pediatrics Clinic University of Illinois at Chicago (1-2 half days per week to 2008, then < ½ day per week)	1997 - 2009
Attending, General Medicine Inpatient Service University of Illinois Hospital (1-2 months/year)	1997 - 2007
Attending, General Medicine Inpatient Consultation Service University of Illinois at Chicago (1 month/year)	1997 - 2002
Clinic Preceptor for General Internal Medicine Resident Continuity Clinic University of Illinois at Chicago (1/2 day per week)	1997 - 2001
Clinic Preceptor for General Pediatrics Urgent Care Clinic University of Illinois at Chicago (1/2 day per week)	1997 - 2001
Attending, General Pediatrics Inpatient Service University of Illinois Hospital (1 month/year)	1997 - 2001

## Lectures

Integrating Contextual Factors into Clinical Decision Support to Reduce Contextual Error and Improve Outcomes in Ambulatory Care. Division of Academic Internal Medicine and Geriatrics (AIM), Department of Medicine's "Research in Practice" seminar talk.	18 Jan 2018
This Visit May be Recorded: Director Assessment of the Clinical Encounter to Prevent Contextual Error. Department of Pharmacy Systems, Outcomes and Policy Department Research Seminar	16 Mar 2017
Contextualizing Care: "What is the best thing for this patient at this time?" Annual 90 minute presentation to M2's in COM	01 Jan 2015-
Patient-Centered Decision Making and Health Care Outcomes Grand Rounds: Department of Medicine. University of Illinois at Chicago, Chicago, IL	03 Jun 2014
Health Professions Education: Why Change is Hard but Worth It! Guest Speaker: UIC College of Pharmacy Annual Faculty Retreat (Key Note Speaker)	15 May 2013
Interprofessional Team Care: It Takes More than a Village Guest Lecture: Guest Speaker: UIC College of Pharmacy Advocacy Day (Key Note Speaker)	06 Oct 2013
Defining, Identifying, Predicting and Preventing Contextual Error: The Evolution of a Curriculum on Individualizing Care Guest Speaker: Weiner SJ. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL	23 Mar 2010
Contextual Error: Unannounced Standardized Patients Expose Failure to Individualize Care Guest Speaker: Weiner SJ. VA Center for Management of Complex Chronic Care, Annual Steering Committee Meeting. Hines VA Medical Center. Chicago, IL	23 Apr 2010
Contextual Error: Unannounced Standardized Patients Expose Failure to Individualize Care Guest Speaker: Weiner SJ. Jesse Brown VA Medical Center. Annual Research Symposium, Chicago, IL	30 Apr 2010

- Using Case-based and Interactive Instruction in a Curriculum for Individualizing Patient Care 20 May 2010  
Guest Speaker: Weiner SJ, Harris I. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL
- An Approach to Providing Individualized Care 15 Jun 2010  
Guest Lecture: Orientation for Rising Third Year Medical Students. College of Medicine University of Illinois at Chicago, Chicago, IL
- A Physician's View of Health Care Reform 27 Oct 2010-  
Annual Guest Lecture: College of Pharmacy. Pharmacy Services and Reimbursement University of Illinois at Chicago, Chicago, IL
- The Incognito Standardized Patient: A Global Performance 22 Jan 2009  
Guest Lecture: Symposium on Physician Compensation: A Review of Pay for Performance Research Results. UIC Institute for Health Research and Policy, University of Illinois at Chicago, Chicago, IL
- Detecting and Correcting Contextual Error in Medical Decision Making 06 Apr 2009  
Guest Panelist: Weiner SJ, Schwartz A, Harris Ilene. Department of Medical Education. College of Medicine. University of Illinois at Chicago, Chicago, IL
- "Contextual Errors "in Medical Decision Making: What are They and How Do We Avoid Them? 06 Aug 2008  
Grand Rounds: Pediatric Grand Rounds. University of Illinois at Chicago, Chicago, IL
- Jewish Ethics and the Informed Consent Process 17 Jan 2007  
Invited Presentation: Jewish Ethics Symposium, University of Illinois at Chicago, Chicago, IL
- Beyond Auditing Charts: Using Undercover Standardized Patients to Assess the Quality of Physician Performance 26 Sep 2007  
Guest Lecture: UIC Seminar in Health Economics and Health Policy University of Illinois at Chicago, Chicago, IL
- Insurance and Clinical Care – A Physician's Perspective 22 Oct 2007  
Guest Lecture: College of Pharmacy. Pharmacy Services and Reimbursement, University of Illinois at Chicago, Chicago, IL (repeated 22 Oct 2008)

Contextualizing Medical Decisions: A Critical Step to Individualizing Care Faculty Presentation: Section of General Internal Medicine, University of Illinois at Chicago	08 Jan 2004
Dilemmas in the Care of the Uninsured: How Providers and Institutions Ration Medical Services Grand Rounds, Department of Medicine. University of Illinois at Chicago, Chicago, IL	03 Jan 2002
Qualitative Methods in Health Services Research Faculty Presentation, Section of General Internal Medicine, Department of Medicine University of Illinois at Chicago, Chicago, IL	08 Jan 2002
Dilemmas in the Care of the Uninsured: How Providers and Institutions Ration Medical Services Guest Lecture, Health Policy Research Center. University of Illinois at Chicago, Chicago, IL	13 Feb 2002
“No Mission, No Margin” Dilemmas in the Care of the Uninsured: Invited speaker to contingent of senior finance and healthcare experts and government officials from Eastern Europe Guest Lecture: Sponsored by the Heartland International Foundation University of Illinois at Chicago, Chicago IL	28 Feb 2002

## University Service

---

### Department Committee Service

Departmental Housestaff Executive Committee Department of Medicine	2005 - 2009
---	-------------

### College Committee Service (Medicine)

Chair, Urology Department Head Performance Review Committee	2013 - 2015
Member, Steering Committee Dr. Allan Land Mary L Graham Clinical Performance Center	2010 - 2011
Research and Development Audit Subcommittee Jesse Brown VA Medical Center	2009 - 2012

College of Medicine Executive Committee, Alternate University of Illinois at Chicago	2008 - 2009
College of Medicine Chicago Executive Committee University of Illinois at Chicago	2008 - 2009
Committee to Review the Performance of the ED Chair University of Illinois at Chicago	2006
Search Committee for a Urology Chair University of Illinois at Chicago	2006
Primary Care Case Management Planning Committee University of Illinois at Chicago	2006
Committee on Instruction and Appraisal University of Illinois at Chicago	2003 - 2004
Committee on Graduate Medical Education University of Illinois at Chicago	1999 - 2009

### **Campus (Chicago)**

Chair Committee on Policy	2016-
Chair Committee to Develop Policy on Degree Revocation	2015-2016
Chair Committee to Develop Campus Policy on Policy	2015-2016
Co- Chair Healthcare Workforce Development Taskforce: Building a Health Care Workforce to Achieve Health Equity	2014 - 2015
Co-Chair Cluster Hire Implementation Advisory Committee	2014-2016
Co- Chair Campus Sustainability Strategic Planning Committee: Going Beyond Green: Excellence through Sustainability	2013 - 2015

Co- Chair Campus Strategic Planning: Focusing on Urban Excellence: A Vision for Achieving Excellence at Chicago's Public Research University	2013
Student Success Task Force Targeted First-Year Curriculum	2013
Co- Chair Global Strategic Planning Taskforce: Achieving Global Excellence	2013
School for Continuing Studies Strategic Plan	2012
Chair Simulation Advisory Committee, UIC Health Science Simulation Centers	2011
Faculty Advisor UIC Journal for Pre-Health Affiliated Students (JPHAS)	2011
Chair Education Subcommittee of the IT Governance Council	2011
Member IT Governance Council	2011
Institutional Review Board University of Illinois at Chicago	1998 - 1999

## **University**

Illinois Health Policy Center Act. Public Act 095-0986 Worked with University leadership (Dean of College of Medicine, Director of Institute of Government and Public Affairs, and Director of University Office of Government Affairs), and State of Illinois legislative leadership (House Majority Leader, sponsoring representatives and senator, and various government agency directors) in researching, drafting and advocating for the successful passage of an Illinois act to create a State Health Policy Analysis Center.	2006 - 2008
--	-------------

## Non-University Service

National Research Mentor for VA Career Development Awardees National Mentoring Network (MNet)	2014
Pro Bono Medicolegal: Expert Review of Medical Records of Pre-Trial Medical Care At Cook County Board Of Corrections For Schiff Hardin, LLP	2007
Hospital Charges and Charity Care Task Force, Office of the Attorney General (Lisa Madigan), State of Illinois	2004 - 2005

## Grants and Awards

---

### Current Support

#### Meeting Service Needs of Veterans Experiencing Homelessness: A Process Improvement Initiative Employing Unannounced Standardized Veterans (101-17-4-1847-0051)

Project Director: Saul Weiner

Support: Contributed

Funding Approved: \$136,490

Source of Funding: VHA National Homeless Program Office

Dates: 09/20/2017-9/19/2018 (with options for 9/20/2018-9/19/2019; 9/20/19-9/19/2020)

#### Integrating Contextual Factors into Clinical Decision Support to Reduce Contextual Error and Improve Outcomes in Ambulatory Care (1R01HS025374)

Principal Investigator: Saul Weiner

Support: 15%

Funding Request: \$1,597,958

Source of Funding: Agency for Healthcare Research & Quality (AHRQ), RO1 mechanism

Dates: 7/01/2017 – 04/30/2021

#### Meeting Service Needs of Veterans Experiencing Homelessness: A Process Improvement Initiative Employing Unannounced Standardized Veterans (101-16-4-1847-0022)

Project Director: Saul Weiner

Support: Contributed

Curriculum Vitae, January 2018  
Saul J. Weiner, MD

Funding Approved: \$114,235  
Source of Funding: VHA National Homeless Program Office  
Dates: 09/20/2016-9/19/2017

Evaluating Use of Patient-Collected Audio Recorded Encounters for Provider Audit Feedback to Reduce Contextual Errors (HX-002017-01)

Principal Investigator: Saul Weiner  
Support: 38%  
Funding Approved: \$1,070,566  
Source of Funding: Veterans Administration, HSR&D  
Dates: 10/01/2016-9/30/2019

Patient-Collected Audio Recorded Encounters for Provider Audit Feedback to Reduce Contextual Errors (FCP 447 0100A2300)

Project Director: Saul Weiner  
Support: Contributed  
Funding Approved: \$138,901 per year  
Source of Funding: Veterans Integrated Service Network (VISN) 12  
Dates: 10/01/2016-9/30/2019

Encouraging Patient-centered Communication in Clinical Video Telehealth Visits (CRE 12-282)

Principal Investigator: Howard Gordon [Saul J. Weiner is Co- investigator]  
Support: 5%  
Funding Approved: \$1,054,397  
Source of Funding: Veterans Administration, HSR&D  
Dates: 10/01/2015 - 6/30/2019

Center for Innovation for Complex Chronic Healthcare (CINCCH)

Principal Investigator and Center Director,  
Frances Weaver [Saul J. Weiner, Co Investigator]  
Direct Costs: \$2,939,000  
Source of Funding: Veteran's Administration, HSR&D  
Support: .38 FTE  
Dates: Oct 2013 - Sept 2018



## Completed

### Developing a Patient Inventory to Facilitate Patient Centered Care Delivery (SDR 12-280)

Principal Investigator: Frances Weaver, PhD [Saul J. Weiner is Co-investigator]

Support: 5%

Direct Costs: \$494,830

Source of Funding: Veterans Administration, HSR&D

Dates: Feb 2014 - Jul 2016

### Innovative Dissemination of AAOS Evidence-Based Clinical Practice Guidelines (1R18HS021954-01)

Principal Investigator: Deborah Cummins, PhD [Saul J. Weiner is Consultant]

Support: Contributed

Direct Costs: \$84,378

Source of Funding: AHRQ Dates: 06/03/2013 - 03/31/2016

### U.S. Military Veteran Standardized Patient Instructor (SPI) Case Development for Graduate Medical Education

Principal Investigator, Monica Lypson [Saul J Weiner is paid consultant]

Total Cost: \$75,983

Source of Funding: University of Michigan, Graduate Medical Education Innovations Programs

Dates: 07/01/13 - 06/30/14

### Center for Evaluation of Practices and Experiences of Patient Centered Care (CEPEP) (PCE 13-002)

Principal Investigator, Sherri LaVela

Support 15%

Direct Costs: \$1,009,287

Source of Funding: Veterans Administration, QUERI

Dates 10/01/2012 - 09/31/2014

### Center for Management of Complex Chronic Care, Veterans Administration (HFP 80-017).

Principal Investigator, Frances Weaver [Saul J. Weiner is Co- Investigator]

Total Costs: \$1,200,000/year

Source of Funding: Veterans Administration, HSR&D

Dates: 2008 - 2013

Curriculum Vitae, January 2018  
Saul J. Weiner, MD

Medication Self-Management among Veterans Eligible for Medicare Part D  
(PPO 09-396-1)

Principal Investigator: Kevin Stroupe, PhD [Saul J. Weiner is Co- investigator]  
Support: 5%  
Direct Costs: \$88,766  
Source of Funding: Veterans Administration, HSR&D  
Dates: April 2010-March 2011

Intervening to Prevent Contextual Errors in Medical Decision Making (EDU 08-430)

Principal Investigator: Saul Weiner, MD.  
Support 38%  
Direct Costs: \$874,034  
Source of Funding: Veterans Administration, HSR&D  
Dates: 2009 – 2012

Identifying Best Practices for VA Providers Confronting Knowledge Gaps during Clinical  
Encounters (LIP 42-534)

Principal Investigator: Saul Weiner, MD  
Support: Contributed  
Direct Costs: \$7,285  
Source of Funding: Veterans Administration, HSR&D  
Dates: June - Sept 2009

Exam-Room Based Education to Influence Vaccination Behavior among Veteran Patients  
in a Primary Care Setting (LIP 42-531)

Principal Investigator: Ben Gerber, MD  
Support: Contributed  
Direct Costs: \$6,285  
Source of Funding: Veterans Administration, HSR&D  
Dates: Jun- Sep 2009

Measuring the Quality of Medical Student Performance at Contextualizing Care  
(0708-012)

Principal Investigator: Alan Schwartz [Saul J. Weiner is Co- investigator]  
Support 10%  
Total Costs: \$135,736  
Source of Funding National Board of Medical Examiners  
Dates: 2008 - 2010

Curriculum Vitae, January 2018  
Saul J. Weiner, MD

Measuring the Economic Costs of Contextual Errors (Locally Initiated Project off of HFP 80-017) Principal Investigator: Saul J. Weiner

Total Costs: \$10,000  
Source of Funding: Veterans Administration, HSR&D  
Dates: Jun - Sep 2008

Cultural Variability in Patient Responding to Survey Measures (# 63842)

Principal Investigator: Timothy Johnson [Saul J Weiner is co- investigator]  
Total Costs: \$99,940  
Source of Funding: Robert Wood Johnson Foundation  
Dates: 2007- 2009

Racial/Ethnic Variability in survey Question Processing and Response Behavior (R01 HD053636)

Principal Investigator: Timothy Johnson [Saul J Weiner is co- investigator]  
Support 5%  
Direct Costs: \$1,267,609  
Source of Funding: NIH (NIMH)  
Dates: Aug 2007 - 2010

Cultural variability in survey question processing and response behaviors (0648539).

Principal Investigator Allyson Holbrook [co-investigator Saul J Weiner]  
Support 5%  
Direct Costs: \$449,056  
Source of Funding: NSF  
Dates: Aug 2007 – 2009

Identifying and Predicting Contextual Errors in Medical Decision Making Principal Investigator (IIR 04-107-2).

Principal Investigator: Saul J. Weiner  
Support 38%  
Direct Costs: \$629,973  
Source of Funding: Veterans Administration, HSR&D  
Dates: 10/01/2006 - 08/31/2009

A Case Study of the Intra-institutional Determinants of Access to Care at Three Urban Academic Medical Centers with Differing Ownership Models

Principal Investigator: Saul J. Weiner

Curriculum Vitae, January 2018  
Saul J. Weiner, MD

Source of Funding: Robert Wood Johnson Foundation (Generalist Physician Faculty  
Scholar's Program)  
Support 40%.  
Direct Costs: \$298,027  
Dates: 08/01/2001 - 06/30/2005

Impact of Bad Debt on Primary Care Practices in Sullivan Country N.H.

Principal Investigator: Saul J. Weiner Direct  
Costs. \$3,000  
Source of Funding: Upjohn Pharmaceuticals  
Dates: June-Sept 1990

Professionalization of Allopathic Medicine in a Developing Non-Western Society

Principal Investigator: Saul J. Weiner Direct Costs: \$3,000  
Source of Funding: Harvard Center for International Studies and Harvard Institute for  
International Development  
Dates: Jun - Sep 1987

**Under Review**

## Publications of Research and Creative Activities

---

### Peer-Reviewed Journals

**Weiner SJ.** 'Source Force' and the Nepal medical profession. International Journal of  
Social Science and Medicine 1989; 29: 669-675.

Cherayil BJ, **Weiner SJ.** , Pillai S. The Mac-2 antigen is a galactose-specific lectin that binds  
IgE. Journal of Experimental Medicine 1989; 170: 1959-1972.

**Weiner SJ.** Bad debt and medical indigence in primary care -- far reaching implications.  
The Journal of Family Practice 1992; 34: 407-408.

**Weiner SJ.** Assessing bad debt in New Hampshire and Vermont office-based practices.  
Family Practice Research Journal 1993; 13: 331-342.

**Weiner SJ,** Ward TN, Ravaris CL. Headache and electroconvulsive therapy. Headache  
1994; 34: 155-159.

**Weiner SJ**, Dischler J, Horvitz C. Beyond pharmaceutical manufacturer assistance: broadening the scope of an indigent drug program. *American Journal of Health-Systems Pharmacy*. 2000; 58: 146-150.

**Weiner SJ**. "I Can't Afford That!" dilemmas in the care of the uninsured and underinsured. *Journal of General Internal Medicine*. 2001; 16: 412-418.

**Weiner SJ**, Rice CL. Cutting health care costs without rationing at the bedside: preserving the doctor- patient fiduciary relationship. *HealthCare Papers*. 2001; 2(2):38-44.

**Weiner SJ**. Learning medicine with a learning disability: reflections of a survivor. *Academic Medicine*. 2002; 77(7):709.

**Weiner SJ**. VanGeest JB, Wynia MK, Cummins DS, Wilson IB. Falling into line: the impact of utilization review hassles on physician adherence to insurance contracts. *Journal of Clinical Ethics*. Vol 15, No 2. 2004.

**Weiner SJ**. When "something is missing" from the resident's presentation. *Academic Medicine*. 2004; 79(1):101.

**Weiner SJ**. Contextualizing medical decisions to individualize care: lessons from the qualitative sciences. *Journal of General Internal Medicine*. 2004;19(3):283-287.

**Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

**Weiner SJ**. From research evidence to context: the challenge of individualizing care. *Evidence Based Medicine*. 2004;9:132-133.

**Weiner SJ**. From research evidence to context: the challenge of individualizing care. *ACP Journal Club*. 2004 Nov-Dec;141:A11.

**Weiner SJ**, Barnet B, Cheng TL, Daaleman TP. Processes for effective communication in primary care. *Ann Intern Med*. 2005;142:709-714.

Heckerling PS, Gerber BS, **Weiner SJ**. The "Resident's Dilemma"? Values and Strategies of Medical Residents for Education Interactions: A Cellular Automata Simulation. *Methods Inf Med* 2006;45:455- 461.

**Weiner SJ**, VanGeest J, LaPorte M, Abrams R, Moswin A, Warnecke R. Avoiding Free Care at All Costs: A Survey of Uninsured Patients Choosing Not to Seek Emergency Services at an Urban County Hospital. *Journal of Urban Health*. 2006 March;83(2):244-252.

VanGeest JB, **Weiner SJ**, Johnson TP, Cummins DS. Impact of managed care on physicians' decisions to manipulate reimbursement rates. *Journal of Health Services Research and Policy* 2007;12(3):147-152.

**Weiner SJ**, Schwartz A, Yudkowsky R, Schiff GD, Weaver FM, Goldberg J, Weiss KB. Evaluating Physician Performance at Individualizing Care: A Pilot Study Tracking Contextual Errors in Medical Decision Making. *Medical Decision Making*. 2007;8(4):726-734.

**Weiner SJ**, Auster S. From Empathy to Caring: Defining the Ideal Approach to a Healing Relationship. *Yale Journal of Biology and Medicine*. 2007;80(3): 123–130.

**Weiner SJ**. “Dr. Auster and Joan”: the problem of asymmetries in terms-of-address. *Academic Medicine*. 2008;83(9):873.

**Weiner SJ**, VanGeest J, Abrams R, Moswin R, Warnecke R. Managing the Unmanaged: a Case Study of Intra- Institutional Determinants of Uncompensated Care at Healthcare Institutions with Differing Ownership Models. *Medical Care*. 2008;46(8):821-828.

Rhee Y, Belmonte F, **Weiner S**. An urban based comparative study of experiences and perceptions differentiating public health insurance-eligible immigrant families with and without coverage. *J of Immigrant Health*. 2009;11(3):222-228.

**Weiner SJ**, Jackson J, Garten S. Measuring Continuing Medical Education Outcomes: A Pilot Study of Effect Size of Three CME Interventions at an SGIM Annual Meeting. *JGIM*. Volume 24, Issue5 (2009), Page 626-629. Selected to be referenced in the American Board of Medical Specialties Evidence Library.

Kertesz S, **Weiner SJ**. Housing the Chronically Homeless: High Hopes, Complex Realities (Invited Editorial). *JAMA*. 2009;301(17):1822-1824.

**Weiner SJ**. The Generalist Approach: An Unmeasured Dimension of Physician Performance. (Invited Editorial). *Annals of Family Medicine*. 2009;7(3):epub: <http://www.annfammed.org/cgi/eletters/7/3/198>

VanGeest JB, Welch VL, **Weiner SJ**. Patients' Perceptions of Screening for Health Literacy in Primary Care: Reactions to the Newest Vital Sign. *Journal of Health Communication*. Volume 15, Issue 4 (2010), 402-412.

**Weiner SJ**, Schwartz A, Weaver F, Goldberg J, Yudkowsky R, Sharma G, Binns-Calvey A, Preyss B, Schapira M, Persell SD, Jacobs E, Abrams R. Contextual errors and failures in individualizing patient care: A multicenter study. *Ann Intern Med*. 2010;153(2):69-75.

**Weiner SJ**, Andes S. Predictors of Payment Behavior among the Medically Uninsured: A Prospective Cohort Study of Patients Seeking Ambulatory Services. *Journal of Health Care for the Poor and Underserved*. 2010;21(4):1395-1407.

Schwartz A, **Weiner SJ**, Harris I, Binns-Calvey A. An educational intervention for contextualizing patient care and medical students' abilities to probe for contextual issues in simulated patients. *JAMA* 2010;304(11):1191-1197.

Binns-Calvey A, Yudkowsky R, **Weiner S**, Dolley F, Brown J, Schwartz A. (2011). Assessing Unannounced Standardized Patients' Accuracy in Real Practice Compared with SP Accuracy in a Clinical Performance Center. *Simulation in Healthcare*, 6(3):191.

Schwartz A, **Weiner SJ**, Weaver F, Goldberg J, Yudkowsky R, Sharma G, Binns-Calvey A, Preyss B, Jordan N. Uncharted Territory: Measuring Costs of Diagnostic Errors Outside the Medical Record. *BMJ Quality & Safety*. 2012;21:918-924.

Johnson TP, Cho Y, Holbrook AL, Shavitt S, Chavez N, **Weiner SJ**. Modeling Error in Self-Reports of Chronic Health Conditions: Cultural Similarities and Differences. *Annals of Epidemiology*. 2012;22:665.

Schwartz A, **Weiner SJ**, Binns-Calvey A. Comparing Announced with Unannounced Standardized Patients in Performance Assessment. *The Joint Commission Journal on Quality and Patient Safety*. 2013;39(2):83- 88

Stroupe KT, Smith B, Lee T, St. Andre J, Hogan T, Piette J, Cunningham F, Burk M, Gellad W, Weaver F, **Weiner S**, Huo J, Rogers T. Medication Acquisition across VA and Non-VA Systems of Care and Patient- Provider Communication among Older Veterans. *American Journal of Health-System Pharmacy*. 2013 May 1;70(9):804-813.

**Weiner SJ**, Schwartz A, Cyrus K, Binns-Calvey A, Weaver F, Sharma G, Yudkowsky R. Unannounced Standardize Patient Assessment of the Roter Interaction Analysis System: The Challenge of Measuring Patient-Centered Communication. *Journal of General Internal Medicine* 2013;28(2):254-60.

**Weiner SJ**, Schwartz A, Sharma G, Binns-Calvey A, Ashley N, Kelly B, Dayal A, Patel S, Weaver FM, Harris I. Patient-Centered Decision Making and Health Care Outcomes: An Observational Study. *Annals of Internal Medicine*. 2013;158:573-579.

<http://annals.org/multimediaPlayer.aspx?mediaid=5477628>

**Weiner SJ**, Kelly B, Ashley N, Binns-Calvey A, Sharma G, Schwartz A, Weaver FM. Content Coding for Contextualization of Care: Evaluating Physician Performance at Patient-Centered Decision Making. *Medical Decision Making*. 2014;34(1):97-106.

Holbrook AL, Anand S, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Response Heaping in Interviewer-Administered Surveys: A cognitive shortcut to satisfice." *Public Opinion Quarterly*. 2014;78:591-633.

**Weiner S**, Schwartz A. Directly Observed Care: Can Unannounced Standardized Patients Address a Gap in Performance Measurement? *Journal of General Internal Medicine*. Volume 29, Issue 8 (2014), Page 1183-1187.

Torelli CJ, Shavitt S, Cho Y, Holbrook A, Johnson T, **Weiner S**. Justice or Compassion? Cultural Differences in Power Norms Affect Consumer Satisfaction with Power- Holders. *International Marketing Review*. 2015;32(3/4) :279-306.

**Weiner SJ**, Schwartz A, Sharma G, Binns-Calvey A, Ashley N, Kelly B, Weaver FM. Patient collected audio for performance assessment of the clinical encounter. *Jt Comm J Qual Patient Saf*. 2015;42(6):273-278.

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Do Interviewer Errors Help Explain the Impact of Question Characteristics on Respondent Difficulties? *Survey Practice*. 2016;9(2). Special Issue. Available at [http://www.surveypractice.org/index.php/SurveyPractice/article/view/350/pdf\\_56](http://www.surveypractice.org/index.php/SurveyPractice/article/view/350/pdf_56)

**Weiner SJ**, Schwartz A. Contextual errors in medical decision making: overlooked and understudied. *Academic Medicine: Journal of the Association of American Medical Colleges*. 2016;91(5):657-662.

Schwartz, **Weiner SJ**, Binns-Calvey A, Weaver F. Providers contextualise care more often when they discover patient context by asking: meta-analysis of three primary data sets. *BMJ Quality & Safety*. 2016;25(3):159-163. (Editorial at <http://qualitysafety.bmj.com/content/25/3/135.full>) Selected as "Editor's Choice."

Walton S, Kibum K, **Weiner SJ**. Considering Recent Trends in Healthcare Labor Markets in Educational Program Planning in Allied Health. *Journal of Allied Health*. 2017;46(3):197-202.

Binns-Calvey AE, Malhiot A, Kostovich CT, LaVela SL, Stroupe K, Gerber BS, Burkhart L, **Weiner SJ**, Weaver FM. Validating domains of contextual factors essential to patient-centered care using qualitative methods. *Academic Medicine: Journal of the Association of American Medical Colleges*. 2017;92(9):1287-1293.

Ross PT, Fitzgerald JT, Ravindranath D, Pfeiffer PN, Singh MK, Weiner SJ, Rooney DM, Buckler S, Whitman L, Watts B, Jones D, Tremblay AS, Lypson ML. Assessing Residents' Veteran-Centered Care Skills in the Clinical Setting. *Journal of Graduate Medical Education*. *Journal of Graduate Medical Education*. In Press.



## Manuscripts Under Review

Weaver FM, Binns-Calvey A, Gonzalez B, Kostovich C, LaVela S, Stroupe KT, Kelly B, Ashley N, Miskevics S, Gerber B, Burkhard E, Schwartz A, Weiner S. Alerting Doctors about Patient Life Challenges: A Randomized Control Trial of a Pre-Visit Inventory of Contextual Factors. (Invited, JGIM, under review).

## Non-Peer-Reviewed Journals

**Weiner SJ.** Dyslexia: a genetic approach. *Brattleboro Retreat Psychiatry Review* 1992; 1: 1-3.

Targonski P, **Weiner S**, Green S, Whittle J. The 28th Annual SGIM Meeting: Success Born on the Bayou. *SGIM Forum* 2005 (October) (also on [www.sgim.org](http://www.sgim.org))

**Weiner SJ.** Managing Chronic Conditions in Uninsured Patients. *Virtual Mentor: American Medical Association Journal of Ethics.* 2006;8(11):709-716.

Weiner SJ. The Individual, Research and Organizational Change. Invited Research Response to lead commentary in FORUM, the VA HSR&D Newsletter. Fall 2013

Weiner SJ. Fighting Burnout in Medicine. Invited blog post. The Diane Rehm Show Blog. National Public Radio. February 16, 2016  
<http://thedianerehmshow.org/2016/02/16/fighting-burnout-in-medicine/>

Weiner SJ. Why we need “mystery shoppers” directly observing health care. Oxford University Press blog: Academic Insights for the Thinking World.  
<http://blog.oup.com/2016/02/undercover-observation-health-care/>. Posted February 21, 2016

Weiner SJ, Schwartz A. Context Counts in Clinical Practice. *Chicago Medicine.* Chicago Medical Society. August 2016, pp 20-23.

## Book

---

**Weiner SJ.** Schwartz A. *Listening for What Matters: Avoiding Contextual Errors in Health Care.* Oxford University Press. January 2016.

## Book Chapters and Other Publications

---

**Weiner SJ.** Medical Error. (2009). In Mullner (Ed). *Encyclopedia of Health Services Research.* (Vol II, 730-735). SAGE Publications.

**Johnson TP, Holbrook AL, Shavitt S, Cho YI, Chaves N, Weiner SJ.** Using behavior coding to evaluate question comparability (Forthcoming). In Johnson TP, Pennell BE, Stoop I, Dorer B (Ed). *Advances in comparative survey methods: Multicultural, multinational and multiregional contexts (3MC).* NY: John Wiley.

**Weiner SJ.** Contextual Error. (2009). In Kattan MW (Ed). *Encyclopedia of Medical Decision Making.* (pp. 198-202). Thousand Oaks, CA: Sage Publications.

**Weiner SJ,** Ashley N, Binns-Calvey A, Kelly B, Sharma G, Schwartz A. Content Coding for Contextualization of Care: Training & Coding Manual. Harvard Dataverse Network. <http://dvn.iq.harvard.edu/dvn/dv/4C>.

11.26.12. Version 6: 12.16.14. Synthesized in MedEdPortal at <https://www.mededportal.org/publication/10178>

**Weiner SJ.** The Healthcare Safety Net. (2009). In Mullner (Ed). *Encyclopedia of Health Services Research.* R. (Vol II, 1060-106). SAGE Publications.

Kaufman LS, **Weiner SJ.** (2015). The CAO and the Curriculum: Developing and Implementing Effective Programs for a Contemporary Student Population. In J. Martin, James & EJ Samels (Eds.). *The Provost's Handbook: The Role of the Chief Academic Officer* (pp.102-110). Baltimore, MD: Johns Hopkins Press.

Lypson ML, Ravindranath D, Ross PT, Pfeiffer P, Griggs J, Buckler S, Whitman L, Tremblay A, **Weiner S,** Fitzgerald JT. Veteran Interactive Cases To Reinforce Service (VICTORS): Standardized Patient Assessment of Veteran Centered Care. 2016. Accepted at MedEdPortal. <https://www.mededportal.org/publication/10326>  
[http://dx.doi.org/10.15766/mep\\_2374-8265.10326](http://dx.doi.org/10.15766/mep_2374-8265.10326)

Johnson TP, Holbrook A, Shavitt S , Cho YIK, Chavez N, **Weiner SJ** (2018). Examining the Comparability of Behavior Coding Across Cultures. In Johnson TP, Pennell BE, Ineke ALS, Dorer B (Eds.). *Advances in Comparative Survey Methodology* (Draft title); John Wiley (In Progress. For Publication in 2018)

## Letters

---

**Weiner SJ.** Bad debt and uncompensated care. *Journal of the American Medical Association* 1991; 266: 2563.

**Weiner SJ.** Letter to the Editor, New York Times, re “In the Game of Family Dynamics, Who Knows the Rules?” by Dr. Kent Sepkowitz. 10.24.06

**Weiner SJ,** Schwartz A. Author’s Comments on Editorial, “Contextual Error.” Ann Intern Med. 2010;153(2):126-127.

**Weiner SJ,** Schwartz A. The need for biomedically and contextually sound care plans in complex patients [Letter]. Annals of Internal Medicine, 153(9): 620.

**Weiner SJ.** Medical Education Fails to Provide Cognitive Skills Essential to Personalized, High Value Health Care. Annals of Family Medicine. 2010; Dec 20.

**Weiner SJ,** Schwartz A. Measuring Health Care. Letter to the Editor. New York Times. <http://www.nytimes.com/2016/01/23/opinion/measuring-health-care.html>. January 22, 2016.

## Abstracts/Papers/Workshops

---

### Abstracts and Papers

**Weiner S.** The Determinants of Uncompensated Care: A Comparative Study of a Not-for-Profit, an Investor Owned, and a Public Health Care Institution. Presentation at Annual Meeting, Generalist Physician Faculty Scholars Program, Robert Wood Johnson Foundation. Carlsbad, CA, 5 Dec 2001.

**Weiner S.** Rationing Access to Non-Emergency Care: The Role of Policy and Bureaucratic Front Line Discretion. Poster at Annual meeting, Generalist Physician Faculty Scholars Program. Robert Wood Johnson Foundation. Jacksonville, Florida. 04 Dec 2002.

**Weiner SJ.** LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing Access to Care at Large Healthcare Institutions: The Role of Bureaucratic Front Line Discretion. Poster presentation at AcademyHealth, Annual Meeting. Nashville, TN. 27 June 2003.

**Weiner SJ.** Contextualizing Medical Decisions: A Critical Step to Individualizing Care. Presentation at the opening plenary of the annual meeting of the Society for General Internal Medicine, Midwest Region. 19 Sept 2003

**Weiner SJ.** Avoiding Free Care at All Costs: A Survey of Uninsured Patients Opting Not to Seek Care at a County Hospital. Poster presentation at Annual meeting, Generalist Physician Faculty Scholars Program. Robert Wood Johnson Foundation. Woodlands, Texas. 3 Dec 2003.

**Weiner SJ.** Avoiding Free Care at All Costs: A Survey of Uninsured Patients Opting Not to Seek Care at a County Hospital. Poster presentation at the Annual meeting, Chicago Health Services Research Consortium, Chicago, IL 17 Dec 2003.

**Weiner SJ, VanGeest J, LaPorte M, Abrams R, Moswin A, Warnecke R.** Avoiding free care at all costs: a survey of uninsured patients opting not to seek care at a county hospital. Presentation at the Annual Meeting of the Society for General Internal Medicine, 15 May 2004. (Also in JGIM. 2004;19(Suppl 1):124).

**Weiner SJ, Schwartz A, Yudkowsky R, Schiff G, Weaver F, Goldberg J, Weiss KB.** "Contextual Errors" in Medical Decision Making: What are They and How Do We Find Them? Poster Presentation at Annual Research Day, Hines VA Medical Center, Maywood, IL, 4 April 2005.

**Weiner SJ, Schwartz A, Yudkowsky R, Schiff G, Weaver F, Goldberg J, Weiss KB.** "Contextual Errors" in Medical Decision Making: What are They and How Do We Find Them? Presentation at the 2005 SGIM Midwest Regional Meeting, Chicago, IL, 30 Sept 2005.

**Weiner SJ, Schwartz A, Yudkowsky R, Schiff G, Weaver F, Goldberg J, Weiss KB.** Defining and exposing contextual errors in medical decision making: A pilot study of resident trainees. Poster presentation at National VA HSRD Meeting, Washington D.C., 16 Feb 2006.

Rhee Y, Belmonte F, **Weiner S.** An urban school based comparative study of non-economic factors differentiating immigrant families with and without health care insurance. Poster presentation at University of Illinois College of Medicine Student Medical Research Forum. Awarded 2nd place in behavioral sciences category 7 Feb 2007.

Belmonte F, Rhee Y, **Weiner S.** An urban school based comparative study of factors differentiating public insurance eligible immigrant families with and without coverage. Poster presentation at the Annual Meeting, Midwest Society of General Internal Medicine. 29 Sept 2007.

Clavier A, Schwartz A, **Weiner S,** Brousseau D. Predictors Of Appropriate Emergency Department Pediatric Visits Among Latino Patients: A Prospective Cohort Study. Poster Presentation at the Pediatrics Academic Societies Annual Meeting. Hawaii. 04 May 2008.

Binns-Calvey A, Maddox S, **Weiner S,** Sharma G. Strategies for Avoiding Medical Testing and Procedures for Unannounced Standardized Patients. Poster Presentation at the Association for Standardized Patient Educators. San Antonio, TX. 29 June 2008.

**Weiner SJ, Schwartz A, Weaver FM, Goldberg J, Schapira MM, Yudkowsky R, Sharma G, Binns-Calvey A, Preyss B, Jordan N.** Overlooking Contextual Information in Medical

Decision Making: A Source of Medical Error and Avoidable Cost. Presentation at Annual Meeting of the Veterans Administration Health Services Research and Development, Baltimore, MD, 12 Feb 2009.

**Weiner SJ**, Schwartz A, Harris IB, Learning to Individualize Care: An Educational Intervention to Reduce Contextual Errors in Medical Decision Making. Poster Presentation at SGIM Annual Meeting. (May 14, 2009)

**Weiner SJ**, Schwartz A, Weaver F, Schapira M, Jacobs E, Goldberg J, Yudkowsky R, Jordan N. Overlooking Contextual Information when Individualizing Care: A Source of Medical Error and Avoidable Cost. Oral Presentation at SGIM Annual Meeting (May 14, 2009)

**Weiner SJ**, Schwartz A, Weaver F, Schapira M, Yudkowsky R, Jordan N. Overlooking Contextual Information when Planning Patient Care: A Source of Medical Error and Avoidable Cost. Poster Presentation at AcademyHealth Annual Meeting. (June 28-30, 2009)

**Weiner SJ**, Schwartz A, Harris I. A randomized trial of an educational intervention to reduce contextual errors in medical decision making. Oral Presentation at Midwest Society of General Internal Medicine (Sept 17, 2009)

**Weiner SJ**, Schwartz A, Weaver F, Schapira M, Jacobs E, Goldberg J, Yudkowsky R, Jordan N, Persell S, Abrams R. Contextual errors lead to avoidable cost: A multi-site unannounced standardized patient trial. Oral Presentation at Opening Plenary of Annual Meeting, Midwest Society of General Internal Medicine (Sept 17, 2009).

**Weiner SJ**, Schwartz A, Weaver F, Schapira M, Jacobs E, Goldberg J, Yudkowsky R, Jordan N, Persell S, Abrams R. Contextual errors lead to avoidable cost: A multi-site unannounced standardized patient trial. Oral Presentation at Society of Medical Decision Making, Annual Meeting (Oct 18, 2009).

**Weiner SJ**, Schwartz A, Harris I. A randomized trial of an educational intervention to reduce contextual errors in medical decision making. Poster Presentation at Association of American Medical Colleges, Annual Meeting. Poster (Nov 6-11, 2009)

Schwartz A, **Weiner SJ**, Ashley N, Kelly B, Richards M, Vasireddy V. Identifying Best Practices for VA Providers Confronting Knowledge Gaps during Clinical Encounters. Abstract Presentation at the Center for Management of Complex Chronic Care, Locally Initiated Projects Symposium, Hines VA Hospital (March 30, 2010)

Holbrook AL, Johnson TP, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Survey satisficing in different populations: To what extent do response effects reflect satisficing across racial and ethnic groups? Paper presented at the annual meeting of the American Association for Public Opinion Research. Chicago, IL. (Meeting: May 13-16, 2010)

Schwartz A, **Weiner SJ**. Unannounced Standardized Patients: A Gold Standard for the Research and Practice of Clinical Performance Assessment. Ottawa 2010 Conference on Assessment in the Healthcare Professions: 15-20 May 2010, Miami, USA ([goo.gl/uKHV9f](http://goo.gl/uKHV9f))

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chavez N, **Weiner SJ**. & Marzano, K. Cultural Values and Survey Response Style. Paper presented at the annual meeting of the American Association for Public Opinion Research, Chicago, IL (Meeting: May 13-16, 2010)

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Cross-cultural use of behavior coding: An update. Using behavior codes to understand cultural variability in survey question processing. Paper presented at the Eighth International Workshop on Comparative Survey Design and Implementation. London, March 2011.

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Using behavior codes to understand cultural variability in survey question processing. Institute for Social and Economic Research, University of Essex, Colchester, England, March 22, 2011.

Johnson TP, Holbrook AL, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Cross-Cultural Validity of Behavior Codes. Paper presented at the annual meeting of the American Association for Public Opinion Research 2011. Phoenix, AZ. (Meeting: May 12-15, 2011).

Caskey R, **Weiner SJ**, Gerber B. Exam-Room Based Education to Influence Vaccination Behavior among Veteran Patients in a Primary Care Setting. Society for General Internal Medicine. May 4-7, 2011.

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. Question and Respondent Predictors of Response Latencies to Survey Questions Measuring Opinions, Personal Characteristics and Factual Knowledge. Paper presented at the 66th Annual Meeting of the American Association for Public Opinion Research, Phoenix, AZ. May 2011.

Binns-Calvey A, Yudkowsky R, **Weiner SJ**, Dolley F, Brown J, Schwartz A. Assessing Unannounced Standardized Patients' Accuracy in Real Practice Compared with SP Accuracy in a Clinical Performance Center. Association of Standardized Patient Educators. (Meeting: June 5-8, 2011)

Binns-Calvey A, Yudkowsky R, **Weiner SJ**, Dolley F, Brown J, Schwartz A: Assessing Unannounced Standardized Patients' Accuracy in Real Practice Compared with SP Accuracy in a Clinical Performance Center. Simulation in Healthcare, In press

Schwartz A, **Weiner SJ**, Binns-Calvey A. Comparing Announced with Unannounced Standardized Patients for Assessing Diagnostic Error. 2011 Society of Medical Decision Making Meeting. October 24, 2011.

Johnson T, Cho Y, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Effect of Question Characteristics on Responses to Health Survey Questions. Poster presented at the annual American Public Health Association Meeting. Washington, DC. November 1, 2011.

Johnson T, Cho Y, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Cultural Variability in Respondent Processing of Health Survey Questions. Paper presented at the 139th annual American Public Health Association Meeting. Washington, DC. November 1, 2011.

Torelli CJ, Shavitt S, Johnson T, Holbrook A, Cho Y, Chávez N, **Weiner SJ**, & Beebe T, Culture, Concepts of Power and Attitudes toward Powerholders: Consequences for Consumer Satisfaction in Ongoing Service Interactions. Paper presented at the annual meeting of the 36th conference of the Midwest Association for Public Opinion Research. Chicago, IL November 18-19, 2011

Koo, M, Shavitt, S, Johnson, T, Holbrook, A, Cho, Y, Chavez, N, & **Weiner SJ**. on Consuming Less and Being More Satisfied: Lifestyles and Cultural Orientations. Paper presented at the annual meeting of the Society for Consumer Psychology, Atlanta, GA (2011)

Torelli CJ, Shavitt S, Johnson T, Holbrook A, Cho Y, Chávez N, **Weiner S**, Beebe T. Powerfulness and Powerlessness: Situational and Cultural Moderators of the Consequences for Branding and Consumer Satisfaction. Society for Consumer Psychology Winter Conference, Winter Conference, February 16-18, 2012.

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, & **Weiner S**. Acculturation and Survey Question Comprehension and Mapping among Mexican and Korean Respondents in the U.S. To be presented at the meeting of the RC-33 Eighth International Conference on Social Science Methodology. Sydney Australia, July 2012.

Shavitt S, Holbrook AL, Johnson TP, Cho YI, Chávez N, **Weiner SJ**. The Effects of Race/Ethnicity, Cultural Values, and Language of Interview on Socially Desirable Responding. Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chávez N, **Weiner SJ**. How Do Respondent Behaviors Reflect and Influence Perceptions of Surveys? Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Cho Y, Johnson T, Holbrook A, Shavitt S, Chávez N, **Weiner SJ**. Cultural differences in the validity of self- reports of chronic health conditions. Annual Meeting of the American Association for Public Opinion, Orlando, FL, May 18, 2012

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, & **Weiner SJ**. The effects of question design features on the cognitive processing of survey questions across cultural groups.

Annual Meeting of the American Association for Public Opinion Research, Orlando, FL  
May 2012

Cho Y, Johnson T, **Weiner SJ**, Holbrook A, Shavitt S, Chávez N. Cultural differences in the validity of self-reports of chronic health conditions. Annual Meeting of the American Association for Public Opinion Research, Orlando, FL May 2012

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, **Weiner SJ**. Investigating cultural variability in nonverbal behaviors associated with responding to survey questions. 11th International Workshop on Comparative Survey Design and Implementation. Stockholm, Sweden, March 2013.

Johnson T, Holbrook A, Cho Y, Shavitt S, Chávez N, **Weiner SJ**, Safika I. Interviewer effects on respondent processing of survey questions: A cross-cultural analysis. Paper presented at the 68th Annual Meeting of the American Association for Public Opinion Research, Boston, May 2013.

Holbrook A, Shavitt S, Johnson T, Cho YI, Chávez N, **Weiner SJ**. Examining the role of culture in answering context-general and context-specific survey questions. Paper presented at the 68th Annual Meeting of the American Association for Public Opinion Research, Boston, May 2013.

Shavitt S, Holbrook AL, Johnson TP, Cho YI, Chávez N, **Weiner SJ**. Fairness or Compassion? Cultural Differences in Power Norms Affect Judgments of Power-Holders. Association for Consumer Research Conference. 2013 Annual Conference, October 3-6, 2013.

Herrera CL, **Weiner SJ**. The digital education divide at UIC. Conference on Innovative Practices in Teaching and Learning. UIC Forum, Chicago, IL. October 9, 2013.

Johnson TP, Sterrett D, Stavrakantonaki M, Holbrook A, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Assessing the robustness of established construct associations across race/ethnic groups. Paper presented at the 2014 International Workshop on Comparative Survey Design and Implementation, Bethesda, MD, March 2014.

Holbrook AL, Sterrett D, Stavrakantonaki M, Johnson TP, Shavitt S, Cho YI, Chavez N, **Weiner SJ**. Measuring culture across racial and ethnic groups in the U.S.: Exploring challenges and solutions. Paper presented at the 69th Annual Meeting of the American Association for Public Opinion Research, Anaheim, CA, May 2014.

Johnson TP, Holbrook A, Shavitt S, Stavrakantonaki M, Sterrett D, Cho YI, Chavez N, **Weiner SJ**. Utility of nonverbal behavior coding for detecting comprehension difficulties across race/ethnic groups. Paper presented at the 69th Annual Meeting of the American Association for Public Opinion Research, Anaheim, CA, May 2014.



Shavitt S, Johnson T, Sterrett S, Stavrakantonaki M, Holbrook A, **Weiner SJ**, Cho YI. The role of culture in response styles to survey questions. Paper presented at Culture-Sensitive Health Communication: Scientific Small-Group Meeting of Experts, Erfurt, Germany, May 2014.

**Weiner SJ**, Schwartz A, Kelly B, Binns-Calvey A, Sharma G, Ashley N, LaVella S. Evaluating the impact of innovations to improve patient centered care on contextualization of care. A presentation within panel titled: Participatory evaluation methods of patient-centered care innovations across a large integrated health care system (Veterans Affairs). LaVela S, Hill JN, Balbale SN, Locatelli SM, Weiner SJ. AcademyHealth Annual Meeting, San Diego, CA June 8, 2014.

Stavrakantonaki M, Johnson TP, Holbrook AL, Cho YI, Shavitt S, **Weiner SJ**, Chavez N. Effects of acculturation on question comprehension. Poster presented at the 70th Annual Meeting of the American Association for Public Opinion Research, Hollywood, FL, May 2015.

Malhiot A, Kostovich C, Binns-Calvey A, LaVela SL, Stroupe KT, Gerber BS, **Weiner SJ**, Weaver FM. Patient-Centered Care from the Veterans Perspective. Poster session presented at: Ruth K. Palmer Research Annual Symposium; Maywood, IL, April 11, 2015.

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chavez N, **Weiner SJ**. The effect of question characteristics on respondent and interviewer behaviors. Paper presented at the 70<sup>th</sup> Annual Meeting of the American Association for Public Opinion Research, Hollywood, FL, May 2015.

**Weiner SJ**. 4. This Visit May be Recorded: Direct Assessment of the Clinical Encounter for Attention to Patient Context. A presentation within panel titled: Patient-centered Care: What Is It and How Should We Measure It? Bokhour B, Tinetti M, Eisen S, **Weiner SJ**. AcademyHealth Annual Meeting, Minneapolis, MN June 12, 2015.

Malhiot A, Binns-Calvey A, Burkhart L, Kostovich C, LaVela SL, Stroupe KT, Gerber BS, **Weiner SJ**, Weaver FM. Perceptions of Patient-Centered Care in VAMCs and CBOCs. Abstract and Poster session presented at: VA HSR&D / QUERI National Meeting; Philadelphia, PA, July 9, 2015.

Johnson TP, Cho Y, Holbrook A, Shavitt S, Sterrett D, **Weiner SJ**, Chávez N, Stavrakantonaki, M. Cross- Cultural Equivalence of Survey Response Latencies. European Survey Research Association. Reykjavik, Iceland. July 14-17, 2015.

Lypson ML, Ross PT, Pfeiffer P, Rooney D, Tremblay AS, Ravindranath D, Griggs J, **Weiner S**, Buckler S, Whitman L, Fitzgerald JT. Assessing Veteran-Centered Communication Skills:

Validation of a Military Focused Standardized Patient Checklist. International Conference on Communication in Healthcare (ICCH), New Orleans, LA, October 2015.

Schwartz A, Kamin C, Binns-Calvey A, Sharma G, Cyrus K, **Weiner S**. Physician behaviors that support or hinder contextualized care. Poster presentation at the 16th Biennial European Conference of the Society for Medical Decision Making. London, UK. June 2016

Holbrook AL, Johnson TP, Cho YI, Shavitt S, Chavez N, **Weiner S**. Examining respondent-interviewer interactions using behavior coding data and paradata. Paper presented at the Second International Conference on Survey Methods in Multinational, Multiregional, and Multicultural Contexts (3MC 2016), Chicago, July 2016.

Johnson TP, Holbrook AL, Cho YI, Shavitt S, Chavez N, Weiner S. Cross-cultural comparability of behavior coding. Paper presented at the Second International Conference on Survey Methods in Multinational, Multiregional, and Multicultural Contexts (3MC 2016), Chicago, July 2016.

### **Abstracts Under Review**

Lin AY, Hyderi A, **Weiner SJ**, Comins J, Geiss RW, Anderson GL, Nandkumar S, Joseph P, Vitali C, Troy L, Williams BD. Establishing comparability of instruction in a Pathology Course across all campuses of a multi-site medical school. International Association of Medical Science Educators. 2013

Hyderi A, Lin AY, **Weiner SJ**, Comins J, Geiss RW, Anderson GL, Nandkumar S, Joseph P, Vitali C, Troy L, Williams BD. Establishing comparability of assessment in a Pathology course across all campuses of a multi-site medical school. International Association of Medical Science Educators. 2013

### **Workshops**

Ethical and Legal Dilemmas in the Care of the Uninsured 04 May 2002  
Co-coordinator: Jonathan VanGeest, PhD, Senior Scientist, American Medical Association  
Workshop: Annual Meeting of the Society of General Internal Medicine in Atlanta, Georgia

Between a Rock and a Hard Place: Ethical and Legal Dilemmas in the Care of the Uninsured and Underinsured 27 Sep 2002  
Co-coordinator: Jonathan VanGeest, PhD, Senior Scientist, American Medical Association  
Workshop: Annual Meeting of the Midwest Region of the Society of General Internal Medicine

The Power of the Narrative Invited participant 2 day workshop Workshop: Robert Wood Johnson Foundation and the Business Innovation Factory	4-6 Feb 2015
Learning to Avoid “Contextual Errors” When Planning Patient Care Co-Director: Alan Schwartz, PhD. Funded by the American College of Physicians Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, Boston MA	01 May 2015
Learning to Avoid “Contextual Errors” When Planning Patient Care Funded by the American College of Physicians Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, Washington DC	06 May 2016
Learning to Avoid “Contextual Errors” When Planning Patient Care Funded by the American College of Physicians Workshop: Annual Meeting of the American College of Physicians, Herbert S. Waxman Clinical Skills Center, San Diego	30-31 March 2016

## Invited Presentations

---

Learning Medicine with a Learning Disability Invited Presentation: Panel on Disability, Presentation for Medical Students at Uniformed Services University of the Health Sciences, Bethesda, MD, (Repeated 3 Feb2004)	05 Feb 2002
Informed Consent: When a Patient Says “Yes” but should Have Said “No.” Invited Presentation: Dialogues in Research Ethics series at the University of Miami Bioethics Program, Miami, FL	14 Mar 2003
“Contextual Errors “in Medical Decision Making: What are They and How Do We Find Them? Faculty Presentation: Pediatric Grand Rounds, Illinois Masonic Medical Center, Chicago, IL	16 Nov 2005
Learning Medicine with a Learning Disability Invited Presentation on Panel: Medical Student Course, Human Context In Health Care, Uniformed Services University of the Health Sciences, Bethesda, MD	30 Jan 2007

Contextualizing Medical Decisions: A Critical Step to Individualizing Care Invited Speaker: National Medicine Pediatrics Residency Association meeting, University of Chicago, Chicago, IL	06 Oct 2007
“Doc, I can’t afford that...” The Challenges of Caring for the Medically Underinsured Invited Speaker: American Medical Students Association. Annual Meeting, Chicago, IL	20 Oct 2007
The Role of State Health Policy Centers in Advancing State Health Policy Invited Speaker: Subcommittee on Health & Life Sciences of the Union League Club of Chicago, Chicago, IL	17 Jan 2008
Beyond Auditing Charts: Using Undercover Standardized Patients to Assess the Quality of Physician Performance Invited Speaker: Northwestern Institute for Health Care Studies, Chicago, IL	06 Mar 2008
Applying Research Evidence to Our Patient’s Context: The Challenge of Individualizing Care Invited Speaker: University of Chicago, Combined Dept. of Medicine and Dept. of Pediatrics Grand Round	28 Oct 2009
Jewish Ethics and Health Care Reform Invited Speaker: Limmud, Chicago, Panel discussion with Laurie Zoloth, and Shoshana Waskow	14 Feb 2010
Beyond Auditing Charts: Assessing Physician Performance at Individualizing Care Invited Speaker: University of Chicago, College of Medicine, Department of Medicine, Research-in- Progress	26 Feb 2010
Exposing Contextual Error: Assessing Physician Performance at Individualizing Care Invited Speaker: Tulane University, College of Medicine, Department of Medicine, Ground Rounds and Visiting Scholar	03 Mar 2010
Bedside Rationing: A Counterpoint to Presentation by Peter Ubel Invited Speaker: American Medical Association, Council on Ethics and Judicial Affairs, Annual Meeting, Chicago	14 Jun 2010

- “What is the Best Thing for This Patient at This Time” 29 Sep 2010  
Invited Speaker: Illinois Masonic Hospital, Department of Medicine  
Grand Rounds
- “What is the Best Thing for This Patient at This Time” 14 Oct 2010  
Invited Speaker: American Medical Students Association, National  
Webinar
- “What is the Best Thing for This Patient at This Time”: The Challenge of 27 Oct 2010  
Individualizing Care  
Invited Speaker: University of Alabama at Birmingham, Department of  
Medicine Grand Rounds
- “What is the Best Thing for This Patient at This Time”: The Challenge of 10 Mar 2011  
Individualizing Care  
Invited Speaker: University of Illinois at Chicago, Medical Scientist  
Training Program Seminar
- Health Disparities and Health Equity: Exploring Barriers to Health and 25 Jan 2012  
Health Care  
Invited Speaker: American Medical Students Association, National  
Webinar
- “What is the Best Thing for This Patient at This Time”: The Challenge of 10 Feb 2012  
Individualizing Care  
Invited Speaker: Thorek Hospital, Chicago, Grand Rounds
- “What is the Best Thing for This Patient at This Time”: The Challenge of 22 May 2012  
Individualizing Care  
Invited Speaker: Stritch School of Medicine, Loyola University,  
Maywood IL, Grand Round
- Cutting Edge Thinkers and VHA Leaders to Develop Guiding 8-9 Nov 2012  
Documents and Action Plans for the Transformation of VHA to A  
System of Personalized, Proactive, Patient-Driven Care  
Invited Participant: Veterans Administration, New Directions Conclave,  
Washington DC
- Designed to Prepare VA Facilities to Introduce the Patient Health 24 Jan 2013  
Inventory  
Invited Speaker for a National Webinar. VA Office of Patient Centered  
Care and Cultural Transformation. Webinar on Contextualization of  
Care ([goo.gl/iWSszi](http://goo.gl/iWSszi))

“What is the Best Thing for This Patient at This Time?” Physicians’ Assumptions about Patients’ Context Invited Speaker: American Medical Students Association, National Webinar	19 Feb 2013
Great Challenges: Connecting the Dots in Patient-centered Care Invited Panelist: TEDMED Great Challenges series ( <a href="http://goo.gl/OCslnC">goo.gl/OCslnC</a> )	05 Dec 2013
Contextualizing Care: A Quality Improvement Project Invited National Webinar Presentation: For Veterans Administration Primary Care Field Advisory Committee	08 May 2014
Patient-Centered Decision Making and health Care Outcomes Invited Speaker: Saints Mary and Elizabeth Medical Center, Chicago, IL	04 Jun 2014
Schwartz A, Weiner SJ. The Value of Direct Observation and Feedback on Provider Performance in Diagnosis: Invited input to the Cognition and Education Working Group of the Institute of Medicine Study on Diagnostic Error in Health Care.	22 Oct 2014
Using Faculty “Cluster Hiring” to Increase Diversity, Enhance Collaboration and Improve Climate Invited Speaker: Webinar from the Higher Education Recruitment Consortium	24 Sep 2015
Contextualizing Veterans Care: A Scalable Performance Improvement Strategy Invited Speaker: Webinar for the Performance Assessment Working Group of the Veterans Health Administration	25 Mar 2016
Listening for What Matters: <a href="#">Lessons about Caring from Concealed Recordings of Medical Encounters</a> Invited Speaker: Compassion in Action Webinar Series: The Schwartz Center for Compassionate Healthcare	13 Sep 2016
<a href="#">Directly observing care: deploying unannounced standardized patients to improve quality</a> Invited Speaker: Stanford Medicine X, Main Stage presentation. As co-founder and principle, Institute for Practice and Provider Performance Improvement (I3PI)	18 Sep 2016

- Contextualizing Care: “What is the Best Thing for *This* Patient at *This* Time?” 11 May 2017  
Invited Speaker: Advocate Christ Medical Center. Oak Lawn, IL. Grand Rounds
- Unannounced Standardized Veterans: A Quality Improvement Effort to Identify and Disseminate Best Practices Across Community Resource and Referral Center 18 May 2017  
Invited Speaker: Advisory Committee on Homeless Veterans, Department of Veterans Affairs, Washington D.C.
- Unannounced Standardized Patients Assess Communication and Patient Engagement: Can we Measure What Matters? 25 Sep 2017  
Invited Speaker: American Board of Medical Specialties, Research Summit. As co-founder and principle, Institute for Practice and Provider Performance Improvement (I3PI) [upcoming]
- Listening for What Matters: Avoiding Contextual Errors in Health Care 20 Oct 2017  
Invited Speaker: NorthShore University HealthSystem, Evanston IL. Grand Rounds
- Collecting Hidden Data on Quality: Employing “Mystery Shoppers” to enhance value based care. 23 Jan 2018  
Invited Speaker (by Donald Berwick): Institute for Healthcare Improvement, Leadership Alliance, Webinar.
- Collecting and Using Hidden Data on Quality: Lessons from BHI, Horizon, and I3PI. 08 Mar 2018  
Invited Speaker (with Alan Spiro, BHI; Steven Peskin Horizon). Webinar. (Upcoming)

## Select Media Interviews and Coverage

---

Van Diepen LR. Pharmaceutical manufacturer assistance programs for indigent patients: Solution or symptom? Commentary on **Weiner SJ**, Dischler J, Horvitz C. Beyond pharmaceutical manufacturer assistance: broadening the scope of an indigent drug program. *American Journal of Health-Systems Pharmacy*. 2000; 58: 146-150.

Walter N, Schillinger D. Front-line Bureaucracies and the Moral Mechanics of US Health Care. Commentary on **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

“Non-medical staff play key role in healthcare access for uninsured patients” *BMJ*. 22, May 2005. News article on **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

Live interview on NPR station, WBEZ, morning news program “848” with anchor Steve Edwards, 13 April, 2006 on **Weiner SJ**, VanGeest J, LaPorte M, Abrams R, Moswin A, Warnecke R. Avoiding Free Care at All Costs: A Survey of Uninsured Patients Choosing Not to Seek Emergency Services at a Urban County Hospital. *Journal of Urban Health*. 2006 March;83(2):244-252.

“Emergency department overcrowding in safety net hospitals “ *Chicago Journal*, 14 April, 2006, report of **Weiner SJ**. LaPorte M, Abrams R, Moswin A, Warnecke R. Rationing access to care to the medically uninsured: the role of bureaucratic front line discretion at large healthcare institutions. *Medical Care*. 2004;42(4):298-304.

“Emergency Department Overcrowding” Feature length front page interview on study of ED overcrowding, published in *La Raza*, Chicago, 12 May, 2006.

Interview on NBC-5 Television with news anchor Nesita Kwan on the impact of retail clinics on primary care and the uninsured, 6 Nov, 2006

Interview (live) on WFLD-TV Fox 32, Chicago on the AAP statement on reducing the adverse effects of media marketing to children, 18 Dec, 2006.

Interviewed and quoted for *Chicago Tribune* feature, “Failure to bill costs Cook health system,” by Judith Graham. 14, Jan 2007.

Gorman P. Measuring the care of the patient in context. Commentary on **Weiner SJ**, Schwartz A, Yudkowsky R, Schiff GD, Weaver FM, Goldberg J, Weiss KB. Evaluating Physician Performance at Individualizing Care: A Pilot Study Tracking Contextual Errors in



Curriculum Vitae, January 2018  
Saul J. Weiner, MD

Medical Decision Making. Medical Decision Making. 2007;8(4):726-734. Medical Decision Making. 2007;8(4):726-734.

Interviewed live on Intime TV, Eye On Harvard show, "Studying access to health care: surprising or not so surprising conclusions." [www.intimetv.com](http://www.intimetv.com). 23 March, 2008

Sattinger A. The Hospitalist, "Patients' Circumstances Count in Care Planning," full length feature article reviewing research on contextual error, October 2008, at ([goo.gl/aqjalw](http://goo.gl/aqjalw))

LaCombe MA. Contextual Errors. [Commentary on **Weiner SJ**, Schwartz A, Weaver F, Goldberg J, Yudkowsky R, Sharma G, Binns-Calvey A, Preyss B, Schapira M, Persell SD, Jacobs E, Abrams R. Contextual errors and failures in individualizing patient care: A multicenter study. Ann Intern Med. 2010;153(2):69-75.] Ann Intern Med. 2010;153:126-127.

Article in Chicago Tribune, "'Mystery patients' help to uncover medical errors," full length feature article, announced on Page 1. 20 July, 2010. Also published in other newspapers including Los Angeles Times. ([goo.gl/RbLflm](http://goo.gl/RbLflm))

Interviewed on Chicago Public Radio, WBEZ, "Eight-Forty-Eight" on Annals of Internal Medicine study of Contextual Error, 20 July 2010.

Interviewed and filmed in clinic by ABC-7 television on Annals of Internal Medicine study, 19 July 2010. ([goo.gl/tNRfOo](http://goo.gl/tNRfOo))

Interviewed and filmed in clinic by WGN-9 television on Annals of Internal Medicine study, 19 July 2010.

Interviewed on Chicago Talk Radio WVON 1690 AM on Annals of Internal Medicine study, 21 July 2010.

Article in American Medical News, American Medical Association, "Patients' Life Circumstances an Important Factor in Care, August 12, 2010.

Article in The Huffington Post, "Physician's Errors: How Our Health Care System Is Failing Us," August 20, 2010. ([goo.gl/16ADJ1](http://goo.gl/16ADJ1))

Discussion of study of several of the Contextual Error studies featured on Chicago public television station, WTTW, December 14, 2010.

Aboumatar HJ, Cooper LA. Contextualizing Patient-Centered Care to Fulfill Its Promise of Better Health Outcomes: Beyond Who, What, and Why.[Commentary on **Weiner SJ**, Schwartz A, Sharma G, Binns-Calvey A, Ashley N, Kelly B, Dayal A, Patel S, Weaver FM, Harris I. Patient-Centered Decision Making and Health Care Outcomes: An Observational

Study. *Annals of Internal Medicine*. 2013;158:573-579.] *Annals of Internal Medicine*. 2013;158:628-629.

Article in *American Medical News*, American Medical Association, "Doctors often miss nonmedical clues in patient visits," May 8, 2013 ([goo.gl/Vhez9R](http://goo.gl/Vhez9R))

*Modern Physician*, Accreditation Association for Ambulatory Care, "Secretly recorded doc visits highlight importance of 'context'", April 16, 2013. Secretly recorded doc visits highlight importance of 'context' ([goo.gl/b9gsRe](http://goo.gl/b9gsRe))

MedlinePlus, U.S. National Library of Medicine, Doctors' Insight Into Patients' Lives May Boost Care, Study Finds.

Chicago Tribune, Patient-centered care linked to better outcomes, April 16, 2013 ([goo.gl/dDUmSf](http://goo.gl/dDUmSf))

WCCO Radio CBS Minnesota, Saturday Night with Esme Murphy, interview about Listening for What Matters: Avoiding Contextual Errors in Health Care, "A Mistake that Can't Afford to be Made." January 16, 2016

KWMR FM (San Francisco's North and South Bay Area), AIRWAVES with R. Gallyot, Timely Topics with Influential Guests; "Improved Medical Attention": A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care, January 26, 2016

Jefferson Public Radio, "[The Exchange](#)", [Jefferson Public Radio](#), with Alan Schwartz: Host: Geoffrey Riley & Emily Curetone, Airls throughout Southern OR and Northern CA on NPR. A [discussion](#) of Listening for What Matters: Avoiding Contextual Errors in Health Care. February 3, 2016. 11-12pm CST.

Diane Rehm Show. [Improving Doctor-Patient Communication in a Digital World](#), WAMU 88.5, American University Radio & NPR, Washington DC. Distributed live to 250 stations through National Public Radio with 2.6 million listeners. Tuesday February 9th, 2016, 11am-noon EST.

The Larry Rifkin Show, WATR Talk Radio Connecticut, "Talk of the Town" on Listening for What Matters: Avoiding Contextual errors in Health Care, with Alan Schwartz. February 10, 2016, 9:30am CST.

WORT Community Radio, "The 8 O'Clock Buzz", Madison WI. A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016. 8:00am.

KVON Radio Napa Valley, Jeff Schectman Talk Show Host, A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016. 10:30am

Late Night Health Radio, syndicated to talk radio stations in LA, NM, AZ, FL, CA, UT, A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. February 22, 2016.

Radio Health Journal, syndicated to over 450 stations and also podcast. Polly Hansen host. A discussion of Listening for What Matters: Avoiding Contextual Errors in Health Care. With Alan Schwartz. [www.radiohealthjournal.net](http://www.radiohealthjournal.net) and [www.mediatracks.com](http://www.mediatracks.com). February 23, 2016.

Mental Floss. Interview with science writer Kate Horowitz on “how to communicate with your doctor.” <http://mentalfloss.com> or <http://mentalfloss.com/about-us>. 20 million unique visitors to site per month. March 1, 2016.

DrAlvin.Com with host Dr. Alvin Augustus Jones on Listening for What Matters: Avoiding Contextual Errors in Health Care. Broadcast on WCBQ-AM 1340 -WHNC-AM 890, Oxford-Henderson-Raleigh, NC, weekdays 8AM-10AM EST, and archived at [www.dralvin.com](http://www.dralvin.com). April 18, 2016.

Tucker M. [‘Contextual Errors’ costly, but not being measured](#). Medscape Medical News. May 8, 2016

New Books Network. Interview with Mikey McGovern. [Listening for What Matters. Avoiding Contextual Errors in Health Care](#) May 25, 2016

The 21st Show, Niala Boodhoo, Host/Executive Producer. [Improving Doctor-Patient Communication, Live](#). June 23, 2016.

VA HSR&D Podcasts: Contextual Errors and Improving Care Encounters for Homeless Veterans: Primary Investigator Insights: <https://www.hsr.d.research.va.gov/news/podcasts/SaulWeiner.mp3>, December 14, 2017

## Corporate

---

**Weiner S. Schwartz A.** Co-founders and co-principals of the Institute for Practice and Provider Performance Improvement (I3PI). [www.i3pi.com](http://www.i3pi.com). I3PI was founded to apply methods of directly observing care, including the deployment of unannounced standardized patients and analysis of audio recordings of encounters to identify and address gaps in quality of care that are not captured in the medical record. I3PI currently has contracts with the American College of Physicians (ACP) and Horizon Blue Cross Blue Shield New Jersey, and receives financial support from the Robert Wood Johnson Foundation. This external activity is disclosed and a conflict of interest management is approved and monitored through the UIC Office of the Vice Chancellor for Research.

Curriculum Vitae, January 2018  
Saul J. Weiner, MD

**Weiner S.** Member, Medical Advisory Board, Accolade Inc.

[www.accolade.com/company/medical-advisory-board](http://www.accolade.com/company/medical-advisory-board). Accolade is a rapidly growing consumer healthcare engagement company recognized by Forbes as one of the nation's 25 most promising companies. This external activity is disclosed to and monitored by the UIC Office of the Vice Chancellor for Research.