* **Red Flag:** A patient who suffers from migraines stated that he was not taking his medication for migraines.
* **No Probe:** The provider did not ask why.
* **Contextual Factor Revealed by Pt.:** The patient stated he lost his job and doesn’t have money for the bus fare to get to the VA to pick-up his medications monthly. (Domain: Financial Situation)
* **No Plan of Care:** The provider did not explore options to help the patient get his medications. Could they be mailed to the patient (any reason this isn’t an option?). Does he qualify for travel reimbursement?
* **Red Flag:**  A patient mentioned that he’d stopped going to PT even though he knew it helped.
* **No Probe:** The provider did not ask why.
* **Contextual Factor spontaneously revealed by patient:** The patient went on to say that he was going to an outside PT facility and could no longer afford the co-pay. (Domain: Financial Situation)
* **No Contextual Plan of Care made:** The provider did not respond or take any action. Missed opportunity to seeing if the patient qualified for PT with VA coverage or that he could afford.
* **Red Flag:**  A patient who was interested in losing weight stated that he was unable to use the MOVE program offered by the VA.
* **No Probe:** The resident physician did not ask why.
* **Contextual Factor spontaneously revealed by patient:** The patient went on to say that he was unable to afford travel to the VA on a weekly basis. (Domain: Financial Situation)
* **No Contextual Plan of Care made:** The provider did not respond or take any action. Missed opportunity to seeing if the patient qualified for transportation assistance through the VA or if the patient could access the services of MOVE through telehealth options.
* **Red Flag:** A patient commented that he wasn’t able to eat “healthy” food.
* **No Probe:** The provider did not ask why.
* **Contextual Factor:** The patient went on to say that he could not afford fresh fruit and vegetables. (Domain: Finances)
* **No Contextual Plan of Care:** The provider did not respond. Missed an opportunity to arrange for the patient to speak with a social worker about finances, and explore food pantries in the area that might provide healthy options, particularly in “food deserts.”