* **Red Flag:**  A patient with diabetes mentioned that he was not checking his sugars at home.
* **No Probe:** The provider did not ask if anything in the patient’s life was affecting his ability to check his sugars at home.
* **Contextual Factor spontaneously revealed by patient:** The patient went on to say that he did not have enough test strips to check his sugars; that he had “used up too many strips.” (Domain: Resources)
* **No Contextual Plan of Care made:** The provider did not address the patient’s lack of resources. Missed opportunity to find out why he had run out of strips. Had he been over testing when monitoring his diabetes?
* **Red Flag:** A patient experiencing pain stated that he was not using his prescribed capzasin cream.
* **No Probe:** The provider did not ask why he wasn’t using it.
* **Contextual Factor:** The patient went on to state that he didn’t have any gloves to use putting on the cream. (Domain: Resources)
* **No Contextual Plan of Care:** The provider stated, “Yeah, you need gloves to use it,” but did not explore options to get gloves for the patient.