* **Red Flag:** A patient with diabetes stated that he wasn’t taking his medication as prescribed.
* **No Probe:** The provider didn’t ask the patient why he wasn’t taking his medication as prescribed.
* **Contextual Factor Revealed by Pt.:** The patient later went on to mention that one of his pills did not fit in the pill box and since it wasn’t in the box, he forgot to take it on a regular basis. (Resources Domain)
* **Contextual Plan of Care:** The provider explored ways to accommodate the patient’s situation including finding the medication in a pill size that would fit in the box.