* **Red Flag:** The patient had fallen and lay on the floor for six hours before receiving help.
* **Probe**: The provider asked the patient to explain why they couldn’t reach anyone for assistance.
* **Contextual Factor:** The patient responded that their “Google Home” device was not working and that they had lost their alert necklace. (Domain: Resources)
* **Contextual Plan of Care:** The provider arranged for the patient to receive another alert necklace to replace the lost one.