* **Red Flag:** A patient stated that he didn’t care if he had high cholesterol levels.
* **Probe:** The provider asked the patient to explain what he knew about high cholesterol and why he didn’t care if it was “bad.”
* **Contextual Factor:** The patient responded that he believed because of his age, that he was destined for heart attacks and strokes anyway, so there’s no need to treat his cholesterol. (Attitude Towards Illness Domain )
* **No Contextual Plan of Care:** The provider did not respond, missing an opportunity address the patient’s understanding of his condition. Possible strategies include counseling the patient that advancing age does not destine someone for heart attacks and strokes, and that managing cholesterol can improve health at any age.