* **Red Flag:** The patient mentioned that he “was not going to be refilling (his) medications” in the future.
* **No Probe:** The provider didn’t ask why.
* **Contextual Factor Revealed by Pt.:** The patient later went on to mention that he was getting his medications outside of the VA and that he could not afford them. (Domain: Financial)
* **Contextual Plan of Care:** The provider then addressed the patient’s ability to get his medications by referring him to the pharmacy to go over his list of medications and compare prices. The Veteran indicated he appreciated the advice and referral.