* **Red Flag:** A patient who was dealing with multiple health issues mentioned that he was having financial problems.
* **Probe:** The provider asked the patient to explain how his financial issues were impacting him and his ability to manage his health.
* **Contextual Factor:** The patient replied that he was waiting for a disability determination, but it was being held up because his medical records hadn’t arrived. (Domains: Financial Situation)
* **Contextual Plan of Care Made:** The provider referred the patient and his wife to the VA social worker to explore solutions to the situation.
* **Red Flag:** The patient’s weight had fluctuated significantly over the past several visits.
* **Probe**: The provider asked the patient if he had reliable access to food.
* **Contextual Factor:** The patient responded that he was sometimes only eating one meal a day because he had lost his job and could not afford food. He also stated that he was also at risk of losing his housing. (Domain: Financial Situation)
* **Contextual Plan of Care:** The provider recommended that the patient meet with the social worker to explore ways to help him become more financially stable and to meet his basic needs. The patient agreed to meet with the social worker and it was arranged.
* **Red Flag:** The patient mentioned that he’d stopped taking a prescribed medication from a non-VA mental health provider that had helped him.
* **Probe**: The provider asked the patient why.
* **Contextual Factor:** The patient replied that he was unable to afford it. (Domain: Financial)
* **Contextual Plan of Care:** The provider contacted the VA pharmacy and found that the medication was available through the VA. They informed the patient that he would need to see mental health at the VA in order to get the medication through the VA and that they could arrange that.
* **Red Flag:** A patient with diabetes mentioned that he was not checking his blood sugars at home as recommended.
* **Probe**: The provider asked what the problem was.
* **Contextual Factor:** The patient responded that he couldn’t afford the test strips required to check his blood sugars. (Domain: Financial)
* **Contextual Plan of Care:** The provider suggested he order them through the VA after informing him that he was service connected and therefore all of his diabetic supplies were free. The patient was relieved to hear he could get supplies for free. The provider also referred the patient to a social worker to explore ways to help the patient become more financially secure.