* **Red Flag:** The patient had lost a significant amount of weight since his last visit.
* **No Probe:** The provider did not inquire as to what was going on in the patient’s life.
* **Contextual Factor Revealed by Pt.:** The patient went on to say that his wife had died four months ago and she had been the one to prepare meals. Now that his wife was gone, he didn’t cook or eat as he had before. (Domain: Social Support)
* **No Contextual Plan of Care:** The provider did not respond. Missed opportunity to explore ways for the patient to cook more or become more socially engaged, such as inviting friends over for meals.
* **Red Flag:** During a primary care encounter the patient commented that he was unable to “eat well.”
* **No Probe:** The provider did not ask the patient to explain what he meant.
* **Contextual Factor:** The patient went on to say that he was now living on his own and not really taking care of himself properly. (Domain: Social Support)
* **No Contextual Plan of Care:** The provider did not respond to this information. Missed opportunity to help address the patient’s situation, including referring the patient to a social worker to, for instance, see if they qualify for Meals on Wheels.
* **Red Flag:** During a primary care encounter the patient mentioned that he was unable to eat well.
* **No Probe:** The provider did not ask the patient why.
* **Contextual Factor:** The patient went on to say that he was now living on his own and not really taking care of himself. (Domain: Social Support)
* **No Contextual Plan of Care:** The provider did not address the patient’s situation. Who did he lose? Does he need someone to prepare food or is he unable to afford what’s available? Possible strategies include referring the patient to a social worker to see if they qualify for Meals on Wheels, or discussing with the patient whether there are other resources he could connect with.